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Human Capital: Does the Federal Incentive Awards Program Improve Productivity?: FGMSD-79-9

U.S. Government Accountability Office (GAO)

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.The federal government uses incentive awards and quality step increases (QSI) to encourage employees to improve their work performance and, consequently, government operations, by recognizing work exceeding normal performance requirements. A questionnaire sent to federal employees revealed that many felt unmotivated by their agencies incentive programs and believed that the workers most deserving of cash awards were often...

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